

DATA RECOVERY QUOTE FORM – Advanced Computers Ltd

Please complete the data recovery quote form. (Please note: * Denotes a required field)

CONTACT INFORMATION

Company:					
*First Name:		*Last Name:			
*Telephone:		Fax:		*Mobile:	
*Delivery Add:				*City/Town:	
*Postcode:		*Email:			

*How did you hear about us?

- Internet Friends Brochure Tele marketing Advertising
 other, please specify _____

DRIVE DETAILS

*Media type:

- Harddisk drive Zip/Jaz disk Tape CD/DVD
 Floppy disk Memory card USB flash drive Other removable

*Capacity: _____ *Manufacturer: _____ *Serial number: _____ *Model No.: _____

*Have the warranty seals being broken: Yes No

*May we break the seals if necessary? (This will void warranty) Yes No

SITUATION OF FAILURE

*Does the drive make unusual noise? Yes No Don't know

*Is the drive seen by BIOS? Yes No Don't know

*Is the drive seen by the OS? Yes No Don't know

* Will the OS Boot to Desktop? Yes No Don't know

How did it fail? _____

What did you do to fix it? _____

*List the files you would like to recover, and list directory they are in: _____

OTHER DETAILS

Level of service

- Emergency within 48 hours Priority 3-5 days Standard 7-14 days

Operating system

- Windows 7 Windows XP Windows 2000 Windows 98
 Server 2000 Server 2003 Server 2008 DOS
 NetWare Unix Macintosh

other, please specify _____

Preferred return media

- CD/DVD (first CD/DVD is free. Second is \$10.00) Harddisk drive (at cost)

Return original drive Yes No

Any additional comments about this job. _____

TERMS AND CONDITIONS

AUTHORIZATION

The client authorizes Advanced Computers Ltd to conduct an evaluation of the media to determine the nature of the damage and provide an estimate of the recovery cost and timing.

The client authorizes Advanced Computers Ltd, it's employees and agents to receive and transport this media/equipment/data to, from and between their facilities.

LEGAL RIGHT

The client is the legal owner of authorized representative of the legal owner of the property and all data contained therein sent to Advanced Computers Ltd.

Any property left with Advanced Computers Ltd unclaimed for 30 days will be disposed. At this time Advanced Computers Ltd shall have no liability to the client or any third party.

LIMITED LIABILITY

Advanced Computers Ltd shall not be liable for any claims regarding the physical functioning of equipment/media or the condition or existence of data storage media supplied before, during or after service.

In no event will Advanced Computers Ltd be liable for any loss of data or loss of revenue or profits or any special, incidental, contingent or consequential damages, however caused, before, during or after service even if Advanced Computers Ltd has been advised of the possibility of damages or loss to persons or property. Advanced Computers Ltd liability of any kind with respect to services, including any negligence on it's part, shall be limited to the contract price for the services.

The client and Advanced Computers Ltd agree that the sole and exclusive remedy for unsatisfactory work or data shall be, at the discretion of Advanced Computers Ltd, additional attempts by Advanced Computers Ltd to recover satisfactory data or refund of the amount paid by the client. The parties acknowledge that the price of Advanced Computers Ltd service would be much greater if Advanced Computers Ltd undertook more extensive liability.

The client is aware of the inherent risk of injury and property damage involved in data recovery, including without limitation, risks due to destruction or damage to the media or data or inability to recover data, or complete data recovery, including those that may result from the negligence of Advanced Computers Ltd, and assumes any and all known risks of injury and property damage that may result.

CONFIDENTIALITY

Advanced Computers Ltd agrees not to disclose any and all information for data files supplied with, stored in, or removed from the client except to employees or agents of Advanced Computers Ltd subject to confidentiality agreements or as required by law.

PAYMENT

Non-refundable \$500 deposit is required when data from the client is evaluated as possible to be recovered. The balance payment is due upon completion of a successful recovery, prior to release of data (whether shipped, picked up or downloaded), unless by special arrangement. The client is financially responsible for all shipping costs (including failed recovery returns), custom duties and taxes to and from Advanced Computers Ltd.

WARRANTY

Advanced Computers Ltd makes no warranty, expressed or implied, and Advanced Computers Ltd disclaims any warranty of any kind, including any warranty of merchantability or fitness for a particular purpose.

AGREED BY (please print):

DATE:

SIGNATURE:

COMPANY:
